



## CAREER OPPORTUNITY

**POSITION:** Product Development Engineer

**LOCATION:** Corporate Headquarters, Sheffield Village, OH

### **JOB SUMMARY:**

This position is responsible for ongoing product development and providing design reviews, technical support and training to Sheffield Metals customers for COOLR, SOLR and TOPR product lines. The position reports to the President and VP Business Development.

### **ESSENTIAL JOB RESPONSIBILITIES:**

- Handle technical support for COOLR, SOLR and TOPR products to customers regarding design and product questions
- Provide in-field training seminars to customers
- Assist with application questions and proper installation of the products
- Assist customers in submittal preparation for specific projects
- Maintain and develop product standards for all products
- Assist in product development and improvements
- Manage extranet database, primarily for the SOLR product

### **OTHER JOB RESPONSIBILITIES:**

- Research topics relevant to the SOLR (photovoltaic) program
- Prepare newsletters
- Prepare and present sales & technical information at trade shows and other meetings to promote current products
- Help coordinate test lane activities and R&D in conjunction with Oak Ridge National Labs
- Help identify and coordinate case study opportunities
- Keep Energy Star ratings up to date with the Department Of Energy
- Maintain customer warranty database





## **JOB REQUIREMENTS AND INDIVIDUAL TRAITS:**

- Associates or Bachelor degree preferred
- Knowledge of general construction a plus
- Knowledge of solar generation of energy a plus
- Knowledge of electric power generation or systems a plus
- Excellent math and reading skills
- Excellent communication skills both verbal and written
- Ability to read and interpret architectural drawings
- Ability to multi-task and set priorities in a fast-paced working environment
- Must be very detail-oriented and organized and have the ability to learn and adapt
- Must have a strong focus on customer service
- Must have a strong sense of urgency
- Analytical ability required to gather and summarize information and find solutions

The ideal candidate has demonstrated resourcefulness, the ability to learn quickly and make independent decisions and judgments, has strong attention to detail and accuracy; communicates effectively; has the ability to develop and maintain business relationships; and is flexible and sensitive to timelines.

**Reference Code: Product Development Engineer  
(Please include in subject line)**

**Interested applicants, please send resume and salary history to:**  
[careers@sheffieldmetals.com](mailto:careers@sheffieldmetals.com)

